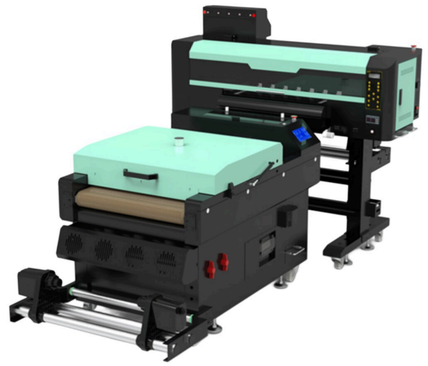
printchina

PRINTCHINA ONLINE SERVICE CENTRE

Your printer knows when it needs service

A sticker on the body, a card on your phone, a service schedule and an engineer at hand.

The only printer service of this level today



DTF line 60 cm T602 + SC720

Service due

Warranty

305 days left,
until 20 Sep 2027

Scan the code — the printer is in your account

We put the sticker on at start-up. Scan it once, and the machine stays on your phone.



No sticker? Still easy

Bought from us
appears in your account once the order is handed over

Bought elsewhere
model, serial number, start date and a photo of the nameplate. A manager checks it and sets up the schedule



Printer still on its way, service already running

The card is ready before the engineer arrives: delivery stage, visit date and files for this very machine.

On its way — **Engineer is getting ready** — Up and running

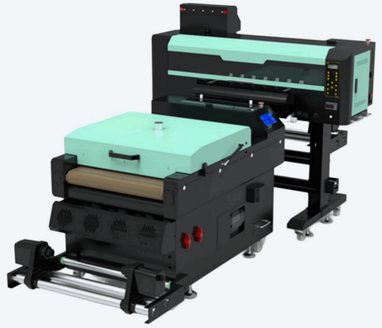
Engineer visit — 20 September 2026
Planned day for starting up the printer

The warranty and service schedule start on the start-up date.





The whole machine on one screen



DTF line 60 cm T602 + SC720

Serial number: T602-2608-014

Omsk — Installation city

Bought from us | Serviced by us

Status at a glance — Service due

Warranty — 305 days left, until 20 September 2027

Warranty time left

1 done | 60 now | 90 planned — What to do and when

Files for this machine — Files from the engineer: 3

Log — Who did what

The site knows which part needs care

Ink filter
replace
When clogged, ink flow is uneven and prints have gaps.

Caps
check
They keep the heads from drying out.

Dampers
check
They keep the ink flow even.

Carriage rail
wipe and grease
Less friction and wear, the carriage runs smoothly.

✓ **Your account explains why each job is needed.**



It knows when to do it and repeat it



DTF line T602 + SC720

Day 1
start-up and first check

60 days
replace the DTF ink filter

90 days
check caps and dampers



DTF printers, repeating cycle

every 150 days

Ink filter
replace

150 → 300 → 450

Carriage rail
wipe and grease

150 → 300 → 450

An engineer makes the schedule: for a model or for a machine type. DTF has its own jobs and consumables, UV has others.

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Time for service — everything is ready

Due: 60 days of work

DTF ink filter replacement

Why: the filter traps particles in the ink. As it clogs, the ink flow may become uneven.



DTF ink filter, 5 micron
1 pc

650 ₽

Add to cart · 650 ₽

Call an engineer

Already replaced In a week

On the site

By email

In Telegram

Done. Next service in 30 days.

Reminders and the log are free

Every job with proof

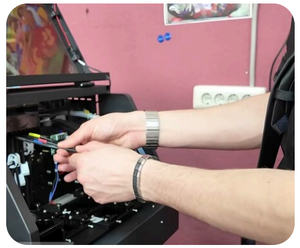
The engineer attaches photos, video and notes. Expensive machine, expensive work: you see it all.

19 Nov

Engineer visit

DTF ink filter replaced, test print is fine

photos ×2





17 Nov

Consumables ordered

order No. 1047

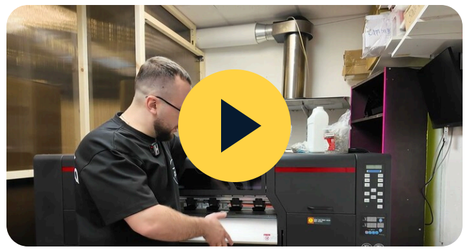
you

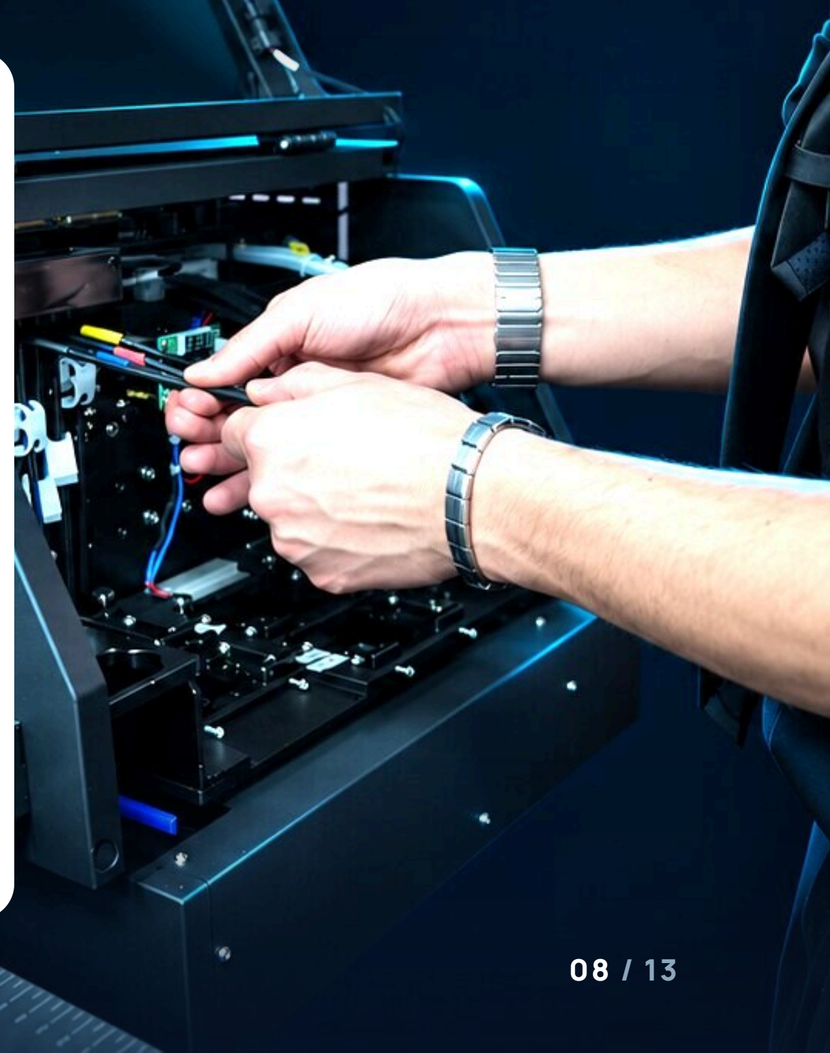
20 Sep

Start-up and set-up

The engineer trained the operator

video





Firmware and settings always at hand

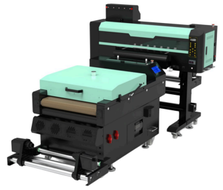
Model manual	Download
Colour profile	Download
Firmware	Via engineer

This is your printer’s settings file. Don’t change it yourself: an engineer installs it, otherwise the machine settings may be lost.



- For this very machine
- Other customers can’t see them
- The engineer adds a settings backup

All printers looked after, even bought elsewhere



DTF line T602

Service due



UV-DTF HY-600T

No service needed



UV flatbed ST-6090

Service soon (in 3 days)



DTG ST-400G

No service needed



Roll UV 1602UV

No service needed



Eco-solvent ST-1600

Under review

Bought elsewhere



Sublimation 602

No service needed



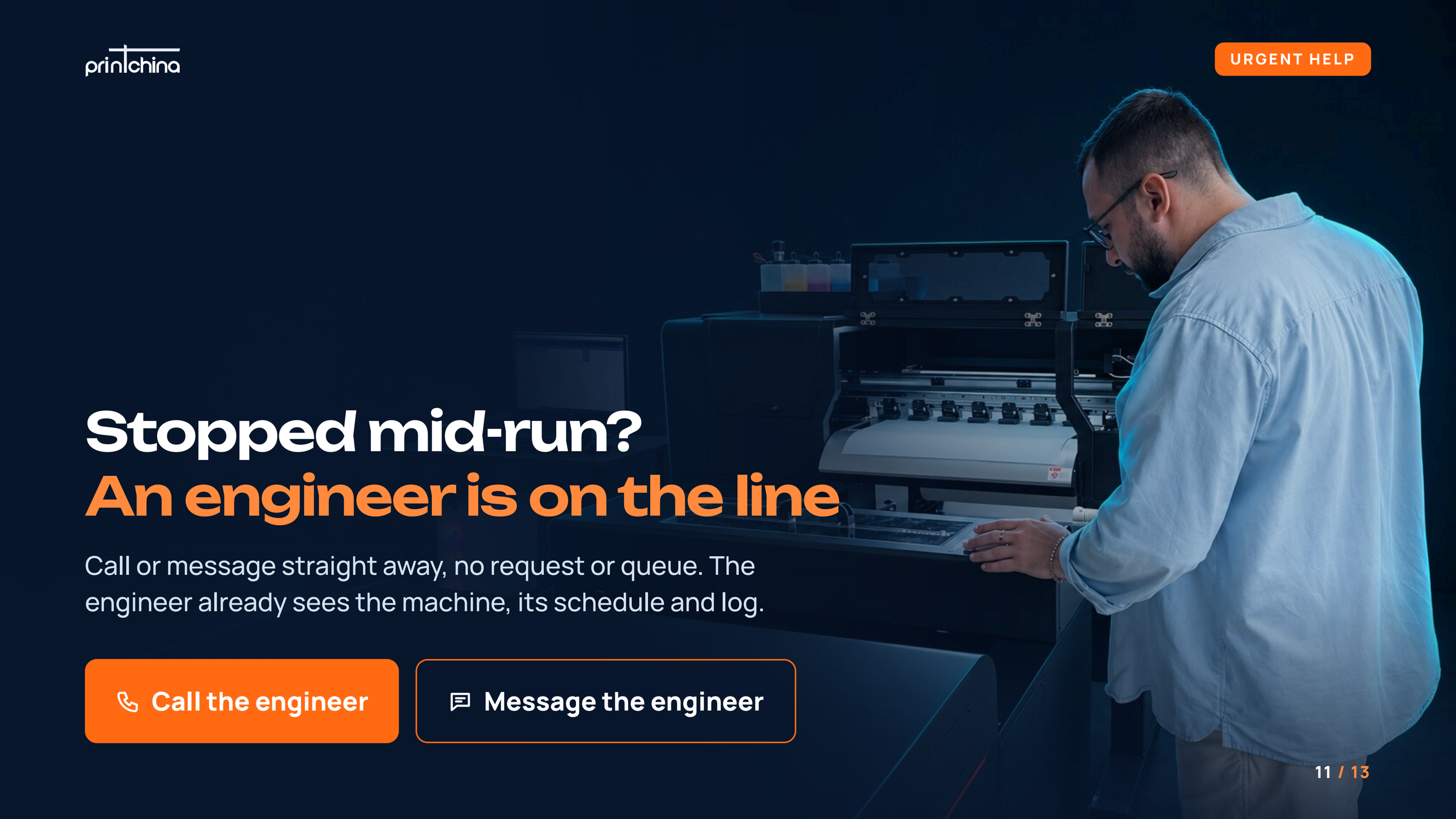
Hybrid M1800W-4

Service soon (in 12 days)

No technician? We assign an engineer to your fleet: monthly, quarterly or on call.

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URGENT HELP



Stopped mid-run?
An engineer is on the line

Call or message straight away, no request or queue. The engineer already sees the machine, its schedule and log.

Call the engineer

Message the engineer

No one else has a service like this

	Usually	PrintChina
Printer passport	in a folder or lost	✓ **by the code on the body**
Service dates	remembered when it broke	✓ **the site counts and reminds**
Consumables	you search for what fits	✓ **the right ones, in your cart**
Engineer's work	told in words	✓ **photo, video, date in the log**
Firmware and settings	on someone's USB stick	✓ **in the machine card**
Machines bought elsewhere	"ask your seller"	✓ **we look after them**

printchina

Put your printer in good hands



Add equipment
free: schedule, reminders, log

Fleet service request
a manager quotes the price and sends a contract

printchina.ru/en/servis

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